

ONEIDA HEALTH COVID-19 VISITOR RESPONSE PLAN

(Effective 3/24/20)

Effective immediately, all inpatient and resident visitation has been suspended at Oneida Health Hospital and the Oneida Health Rehabilitation and Extended Care facility. In addition, we will be restricting the number of individuals who can accompany patients for outpatient visits. The following are visitation restrictions specific to our different areas of care:

Emergency Department Patients

- Visitors are restricted at this time with the following exceptions:
 - a. Pediatric patients (17 and younger) are allowed one visitor
 - b. DDSO patients are allowed one care provider from their residence
 - c. Developmentally Delayed patients are allowed one visitor who can assist that patient as needed
 - d. Critical care patient in the ED will be managed on a case by case basis with one visitor approval determined by the Charge Nurse/ED provider
 - e. Prisoners accompanied by guards are allowed

Inpatients

- Visitors are restricted at this time

Rehabilitation and Extended Care

- Visitors are restricted at this time

For Critically Ill/ End of Life Patients

- Case-by-case determination regarding visitation will be made
- Visitation will be coordinated in advance via the nursing unit leadership and/or administrative supervisor
- Coordination will include meeting visitors at entrance of hospital and providing surgical masks for them to wear during the entirety of their visit

Lullaby Center Patients/ Obstetrical Patients

- The birth coach or partner will be allowed to visit and participate in the birth and will be allowed to continue to visit post-delivery until discharge

Pediatric Patients

- Pediatric patients (17 and under) will be allowed one visitor at a time

Developmentally Disabled Patients

- One attendant allowed in the inpatient or procedural setting

ASU/ENDO/Wound Care Patients

- Visitors will be restricted at this time
- Contact information of drivers will be retained and drivers will be asked to remain outside the hospital
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Radiology/Laboratory/Cardiac Testing

- Only the patient receiving testing will be allowed in the building
- Pediatric patients (17 and under) can only be accompanied by one visitor
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Quick Care/Lab Draws

- Only the patient receiving testing will be allowed in the building
- Pediatric patients (17 and under) can only be accompanied by one visitor
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Primary Care/Specialty Care

- No visitors accompanying adult patients
- Pediatric patients (17 and under) will be allowed one parent
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment