



Oneida Health
exceptional care... always

COMMUNITY RESOURCE GUIDE

Provided by Care Transition Services 315-363-6000 ext 1133

EDM (01504) 2/15 Community Resource Guide rev: 4/15, 7/16, 1/18, 6/19, 8/19

ONEIDA HEALTH

COMMUNITY RESOURCE GUIDE

This packet contains a list of home health care providers that operate in our area that are certified or licensed by the New York State Department of Health. Listed are the services these organizations provide, as well as phone numbers to arrange for such services. If you have any questions, please call the Care Transition Services Dept. at 363-6000 ext. 1133.

ABUSE INFORMATION

Child Abuse Hotline	800-342-3720
Crisis Intervention Madison County.....	315-336-2215
Emmaus House for Women & Children	315-797-3339
NYS Domestic Violence Hotline	800-942-6906
Rape Crisis	315-366-5000
Victims of Violence Help Restore Hope.....	315-363-0048
Hotline 24 hour.....	315-251-0600

ADULT DAY CARE CENTERS

Cazenovia Senior Day Care (Medical)	
Cazenovia.....	315-655-5464
Charles Sitrin (Medical, Social)	
New Hartford.....	315-737-2271
Hamilton Adult Day Care Health Center (Medical)	
Hamilton.....	315-824-6230
Lutheran Home (Social)	
Clinton.....	315-235-7149
Presbyterian Home (Medical)	
New Hartford.....	315-272-2255
Sherburne Senior Day Care (Medical)	
Sherburne.....	607-234-4051
The Grand (Medical) Rome.....	315-533-1600

ADULT HOME FACILITY

Brookdale at East Side Manor (Private pay)	
Fayetteville.....	315-637-5127
Lutheran Care (Private, SSI)	
Clinton.....	315-853-5515
Masonic Wiley Hall Residential (Private, SSI)	
Utica.....	315-798-4932
Presbyterian Home (Private pay, SSI)	
New Hartford.....	315-797-7500
Willow Park (Private pay, SSI)	
Utica	315-732-2257

ADULT PROTECTIVE SERVICES

Madison County	315-366-2211
Oneida County.....	315-798-5737
Onondaga County	315-435-2815
Madison County (child).....	315-366-2548
Oneida County (child) Rome.....	315-338-0269
Utica.....	315-798-5264

ALTERNATIVE CARE/REHABILITATION FACILITIES

Oneida Health Extended Care Facility	315-361-2108
Bethany Gardens Skilled Nursing Living Center.....	315-339-3210
Betsy Ross Nursing Home.....	315-339-2220
Bishop Rehabilitation & Nursing.....	315-474-1561
Bridgewater Center for Rehabilitation & Nursing.....	607-722-7225
Central Park Rehabilitation & Nursing Center.....	315-475-1641
Charles T. Sitrin Healthcare Center.....	315-737-2405
Colonial Park Rehabilitation & Nursing Center.....	315-336-5400
Crouse Community Center.....	315-684-9595
Eastern Star Home.....	315-736-9311
Elderwood Health Care at Birchwood.....	315-457-9946
Faxton St. Luke's Healthcare Acute Inpatient Rehab Unit.....	315-624-8620
Folts Home.....	315-866-6964
Grand Rehabilitation & Nursing (Chittenango).....	315-687-7255
Grand Rehabilitation & Nursing (Rome).....	315-533-1600
Grand Rehabilitation & Nursing (Utica).....	315-797-7392
Lewis County General Residential Healthcare.....	315-376-5496
Loretto Health & Rehabilitation Center.....	315-413-3481
Lutheran Home of CNY.....	315-235-7130
Masonic Home Community.....	315-798-4800
Menorah Park Jewish Health & Rehabilitation.....	315-446-9111
Mohawk Valley Nursing Home.....	315-895-4050
Oneida Center for Rehabilitation & Nursing.....	315-732-0100
Onondaga Center for Rehabilitation & Nursing.....	315-656-7277
Pines at Utica.....	315-797-3570
Presbyterian Home of CNY.....	315-797-7500
Rome Residential Health Care Facility.....	315-338-7305
St. Camillus Health & Rehabilitation Center.....	315-488-2951
St. Luke's Home.....	315-725-6776
Sitrin Rehabilitation Center.....	315-797-8000
Sunnyside Care Center.....	315-656-7218
Sunset Nursing Home.....	315-942-4301
Syracuse Home.....	315-638-2521
Utica Rehabilitation & Nursing Center.....	315-797-1230
Van Duyn Center for Rehabilitation & Nursing.....	315-449-6000
Waterville Residential.....	315-841-4156

COUNSELING SERVICES

Catholic Charities (Utica).....	315-724-2158
Catholic Charities (Oneida).....	315-363-5274
Community Health & Behavioral Services	315-798-8868
Family Counseling Service Madison County.....	315-280-0400
Family Services of Mohawk Valley.....	315-735-2236
Madison County.....	315-363-5274
PROS Clinic.....	315-363-2451

HEALTHCARE CLINICS

Bassett Healthcare Oneida	315-31-5400
Canastota-Lenox Health Center	315-697-5272
Chittenango Family Care	315-687-5100
Chittenango Internal Medicine	315-510-3677
Mary Rose.....	315-280-0855

Maternal Health Center	315-363-5297
Planned Parenthood.....	315-363-3950
Quick Care	315-363-2123
Verona Health Center	315-363-3482

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Madison County	315-366-2211
Oneida County Office for the Aging (Rome)	315-338-0240
(Utica)	315-798-5456
Mohawk Valley Community Action (Rome)	315-339-2549

To apply online:

<http://otda.ny.gov/programs/heap/apply/>

HOSPICE

Hospice of CNY.....	P-634-1100 F-634-2111
Hospice & Palliative Care.....	P-735-6484 F-624-0848
Oswego County Hospice.....	P-349-8259 F-3498269

INSURANCE INFORMATION

Medicaid Office (Rome)	315-356-1318
Medicaid Office (Utica)	315-798-5511
Medicaid Office (Wampsville)	315-366-2211
Medicare Office	800-342-3736
SSI-Financial.....	315-798-5628
Medical.....	315-798-5459
Ins. Navigator for Madison County (Call for appointment).....	956-9374
Open Tues, Wed, and Friday – 8:30am – 4:30pm	

IV VENDORS

Advanced Care	P-866-333-1920.....F-800-346-6348
Apria	P-800-233-5285.....F-518-689-2901
CNY Infusion	P-315-424-7027.....F-315-424-7638
Coram.....	P-315-425-8028.....F-315-425-0989
Coram (Enteral)	P-315-463-5218.....F-800-693-7322
Lincare (Syracuse).....	P-315-492-1964.....F-315-469-9744
Lincare (Utica).....	P-315-793-8945.....F-315-724-2966
Pacific Pulmonary Services.....	P-800-637-0131.... F-315-434-8899
St. Joseph’s Home Care.....	P-315-458-2800.....F-315-458-1193
Upstate Home Care.....	P-888-648-2211.... F-315-437-3978

LAW ENFORCEMENT

Madison County Sherriff	315-366-2318
Oneida City Police	315-363-9111
State Troopers	315-366-6000
Social Service Legal Div.....	315-798-5742

LEGAL AID

Herkimer, Lewis, Madison and Oneida Counties	P-315-793-7000F-315-732-3202
Legal Aid Society.....	315-363-8620
Legal Help Line.....	877-777-6152
Oswego County	P-315-532-6900F-315-342-1891
Onondaga and Cayuga Counties	P-315-703-6600..... F-671-0062

LICENSED HOME CARE AGENCIES

<u>AGENCY</u>	<u>PHONE/FAX</u>	<u>SERVICES*</u>
Caregivers (Rome)	P-315-337-6890 F-315-337-9903	NSG-HHA-PCA
Caregivers (Utica)	P-315-797-7050 F-315-797-7343	NSG-HHA-CO-PCA
Family Home Care (Rome)	P-315-336-3920 F-315-339-7270	NSG-HHA-PCA
Integrity Home Care	P-315-468-1484 F-315-468-3688	NSG-HHA
Nurse Core of Syracuse	P-315-433-9100 F-315-433-0035	NSG-HHA
Sibely Nursing	P-315-474-1843 F-315-474-7023	NSG-HHA
Staffkings (Syracuse)	P-315-432-5636 F-315-432-0916	NSG-HHA-CO-PCA

***SP**-Speech, **CO**-Companion

NSG-Nursing, **HHA**-Home Health Aide, **PT**-Physical Therapy, **OT**-Occupational Therapy

PCA-Personal Care Attendants, **MSW**-Medical Social Worker, **DI**-Dietary, **RT**-Respiratory

MATERNAL/CHILD HEALTH

Maternal Health Center	315-363-5297
Child Early Intervention/Madison County Prevention.....	315-366-2361
Maternal Child Health	315-798-5906
Moms Program	315-798-5826
NYS Dept. of Health Bureau (child early intervention).....	518-473-7016

WIC

Madison County.....	315-363-3210
Rome Office.....	315-356-4755
Utica Office.....	315-798-5066

MEAL-SNACK

Madison County Snack	315-697-5700
Oneida County Snack	315-798-5456

MEDICAID TRANSPORT

Madison County	1-855-852-3288
Chenango County	1-855-733-9396
Cortland County	1-607-758-9471
Herkimer County.....	1-866-753-4524
Oneida County	1-855-852-3288
Onondaga County	1-855-852-3288
Oswego County	1-855-733-9395
Otsego County	315-858-6444

MEDICAL EQUIPMENT VENDORS

Oneida Health Support*	P-315-280-6699	F-855-710-6972
American Home Patient (Syracuse).....	P-315-438-3121.....	F-315-438-3122
American Home Patient (New Hartford).....	P-315-732-1119.....	F-315-732-0825
Apria Health Care	P-315-463-5217.....	F-888-492-0010
Associated Health Care	P-315-434-8804.....	F-315-434-8899
Capital Oxygen Supply	P-315-451-9755.....	F-315-451-7833
Connect Medical	P-315-363-1236.....	F-315-361-4884
Continuing Care Services.....	P-315-624-4663.....	F-315-624-4540
Discount Medical Equipment & Supplies (Camden)	P-315-820-4134.....	F-315-820-4183
First Community Care	P-315-432-1321.....	F-315-432-0813
Home & Hospital.....	P-315-724-6767.....	F-315-724-2037
Lincare (Syracuse) (Infusion).....	P-315-492-1964.....	F-315-469-9744
Lincare (Syracuse) (Respiratory).....	P-315-472-0461.....	F-315-451-7833
Lincare (Utica).....	P-315-793-8341.....	F-866-228-4485
Nunn's	P-315-339-4084.....	F-315-339-4134
St. Elizabeth Health Support	P-315-734-4407.....	F-315-737-0414

Tri-County Home Care	P-414-0130.....	F-414-0131
Upstate Home Care.....	P-853-1280.....	F-853-1285

***Oneida Health Financial Affiliation**

MEDICARE APPROVED HOME HEALTH AGENCIES

<u>AGENCY</u>	<u>PHONE/FAX</u>	<u>SERVICES*</u>
Acacia Homecare	P-315-266-0614 F-315-266-0298	NSG-HHA-OT-PT-SP-MSW-DI
At Home Care (Chenango & Herkimer County)	P-607-432-7924 F 607-432-3156	NSG-HHA-OT-PT-MSW-RT
Kindred at Home Care (Oswego County)	P-315-342-0510 F-888-999-4558	NSG-HHA-OT-PT-MSW-SP-DI
Homecare Rochester (Madison & Oswego County)	P-315-280-0681 F-888-705-4843	NSG-HHA-PT-MSW-DI-SP-OT-RT
Jefferson County Public Health	P-315-786-3770 F-315-786-3751	
Lewis County Health System	P-315-458-4600 F-315-458-4644	
Oswego County Public Health	P-315-349-3548 F-315-349-3458	NSG-HHA-PT-OT-MSW-DI-SP
Oswego Health Home Care	P-315-598-4442 F-315-458-4644	NSG-HHA-PT-OT-MSW-DI-SP
St. Camillus Home Care	P-315-488-2831 F-315-488-0369	
St. Joseph's	P-315-458-2800 F-315-458-4644	NSG-HHA-PT-OT-MSW-DI-SP-RT
Visiting Nurses Association (Utica)	P-315-624-8900 F-315-624-4540	NSG-HHA- PT-OT-MSW-DI-SP
Intake Department	P-315-624-4663	
Nascentia Health (Oneida & Onondaga County)	P-315-477-4663 F-315-477-9584	

***SP-Speech, CO-Companion**

NSG-Nursing, HHA-Home Health Aide, PT-Physical Therapy, OT-Occupational Therapy

PCA-Personal Care Attendants, MSW-Medical Social Worker, DI-Dietary, RT-Respiratory

MENTAL HEALTH

Alvarez, Leslie LCSW.....315-361-4610
Catholic Charities..... 315-724-2158 & 315-363-5274
Community Health and Behavioral Svcs, Utica 315-798-8869
Counseling Center of New Hartford 315-724-6702
Counseling Services of Sherrill 315-363-7005
Crisis Text Line Text HOME to 741741
Family Counseling Services (Madison County) 315-280-0400
Family Services of Mohawk Valley, Rome 315-336-3090
Family Services of Mohawk Valley, Utica.....315-735-2236
Kids Oneida..... 315-792-9039
Madison County Mental Health Dept./Crisis Intervention Svcs..... 315-366-2215
Mental Health Connections of Rome 315-337-0773
Mental Health Connections (Utica)..... 315-735-9501
Mental Health Crisis, Mobile Crisis Assessment Team..... 315-732-6228
Milestones..... 315-507-5800
Mohawk Valley Psych Center (Rome).....315-336-6230
Mohawk Valley Psych Center (Utica)..... 315-738-3800
Mohawk Valley Psych Center ACT Team..... 315-738-4023
Mohawk Valley Home Care (MVHC) 315-624-4663
Neighborhood Center Adult Clinic..... 315-272-2748
Neighborhood Center Child Guidance Clinic (Utica)..... 315-272-2700
Neighborhood Center Child Guidance Clinic (Rome)..... 315-272-2730
Oneida County (Rome) 315-336-6230
Oneida County (Oriskany)..... 315-768-3660
Oneida County Mobile Crisis Assessment Team..... 315-732-6228
Senior Network Health 315-624-4663

OFFICE FOR THE AGING

Lifeline..... 315-492-8175
Madison County 315-697-5700
Oneida County (Rome) 315-356-0550
Oneida County (Utica) 315-798-5456

OTHER HOME AGENCIES

Compassionate Elder Care..... 315-225-1410
Home Helpers..... 315-832-2049

SOCIAL SECURITY

Syracuse..... 800-772-1213
Utica 877-405-6750

SUBSTANCE ABUSE

Addiction Crisis Center..... 315-735-1645 x162
Alcoholics Anonymous..... 315-533-1227
Bridges..... 315-697-3947
Crouse Irving Chemical Dependency Treatment Services..... 1-800-727-6873
Family Counseling Services..... 315-280-0400
Insight Chemical Dependency Treatment Services..... 315-724-5168

SUPPORT GROUPS

Alzheimer’s Support Group.....	1-800-272-3900
American Cancer Society (Utica).....	315-724-8125
American Diabetes Assoc (Utica).....	315-735-6434
American Heart Association.....	315-797-8906
American Red Cross (Oneida).....	315-363-2900
American Stroke Assoc.....	1-888-478-7653
(Utica).....	315-797-8906
ARC (Madison County).....	315-363-9281
(Oneida-Lewis Chapter).....	315-735-6477
Arthritis Foundation.....	1-800-283-7800
Association for the Blind	315-797-2233
Association for the Blind	315-797-2233
Physically Handicapped Children.....	315-366-2297
Planned Parenthood	315-363-3950

TAXI

A Better Cab Co.	315-280-6878
Dad’s Taxi	315-363-0301
Delano Taxi	315-697-3237
Horizon Cab.....	315-679-6779
MOMs Taxi (Medicaid transport only).....	315-415-2163
Oneida Taxi	315-363-3060
Star Taxi	315-363-3797

TRANSPORTATION

A & D (Wheelchair)	607-433-1726
Adams Apple (wheelchair)	315-437-0127
APEX Medical Transport	315-737-3456
Capital District (Utica).....	315-732-1400
CNY Wheelchair Van	315-798-8787
Lundy Services (wheelchair van, stretcher).....	315-408-7963
Mobile Life (WC Van, Stretcher)	607-674-9600
Speedy Medical Transportation (Stretcher).....	315-463-7504
Suburban (Wheelchair)	315-437-0058
Vineall Ambulance	315-361-1000
	F-315-363-5319
VNA LTC Program Transportation-VNA Options	315-477-9501

Updated 02/2015

RI.01.07.03, EOP #1, 2, 3

Rev: 4/15, 7/16, 1/18, 6/19, 8/19