



August 13, 2020

Dear Family Member,

I just wanted to give you a quick update. The residents of our Extended Care Facility remain COVID free. As long as we have no more positive COVID tests for employees, we will meet the required 28 days free this Friday and begin limited in-person visitation. We are very excited to see you all again.

Since my last update, we have revised the visitor guidelines a bit. We have removed the gazebo from one of the areas we will be allowing visitation. Because we have the responsibility to monitor the visitation, we will be limiting visitation to only the outdoor patio area (weather permitting) and the central dining room. The other change from the original plan is, we will not be allowing children 12 and under to visit.

As a reminder, all visitors must have a scheduled pre-arranged time by calling **(315) 361-2016**. All visitors must be screened prior to your visit.

Please review the following plan:

All Visitors must have a scheduled time visit by calling **(315) 361-2016**.

1. Spaces for visits (remain 6 feet apart)
 - a. Patio
 - b. Central Dining Room
2. Visitors
 - a. Maximum of 2 visitors per resident per visit
 - b. Remain 6 feet apart
 - c. In order to ensure Department of Health Compliance and resident safety, we will limit to a maximum of 10 individuals (including residents) visiting at a time.
 - d. Visitation is **strictly** prohibited in resident rooms or care areas
 - e. Visitation may be limited to 30 minute visits in order to accommodate other residents and families
 - f. Children 12 and under will not be allowed to visit
3. Screening of visitors
 - a. First and last name of the visitor
 - b. Physical (street) address of the visitor
 - c. Daytime and evening telephone number
 - d. Date and time of visit
 - e. Email address

- f. A notation indicating the individual cleared the screening (both temperature and questions) that does not include any individual temperatures or other individual specific information. (Visitors who do not pass the screen will not be allowed to visit)
 - g. Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the NH. No physical contact between resident and visitor will be allowed. Visitors must maintain social distancing, except when assisting with wheelchair mobility.
- 4. Visiting hours (Subject to change)
 - a. Monday thru Friday 2pm-5pm
 - b. Weekends-9am-11am & 2pm-4pm
 - 5. Hand washing
 - a. OH ECF will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors, and ombudsman visiting residents.

If any visitor fails to adhere to the Visitor Response Plan, he/she/they will be required to leave the premises and will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

In addition to the in-person visits, we will still be conducting the virtual visits using our iPads. Window visits will also be an option but limited to Monday through Friday at 9:30 am. These can be coordinated by calling Penny Ostrander at **(315) 363-6000 extension 8314**.

As always, thank you for your prayers and support.

Best regard,

(Fred) Fortunato Scerbo III

Administrator