



December 3, 2020

Dear Family Member,

As per the NY State Department of Health Guidelines, I am writing to you today to inform you that we have received confirmation that more residents on our fifth floor have tested positive for COVID-19. We have confirmed 14 total residents as of today along with two staff members. We continue to isolate the positive residents and staff are wearing the proper PPE to care for those residents and to prevent the spread.

Because symptoms may be hard to detect and take several days before someone will exhibit those symptoms, it is unlikely this will be my last communication regarding new cases. We will continue to rapid test anyone who exhibits any type of symptoms. In addition, we are following the CDC guidelines and continue to regularly test all residents throughout the facility and all staff members.

At this time all residents are stable and are doing well. I encourage you to set up a virtual iPad visit with your loved one by contacting Penny Ostrander at (315) 363-6000 ext. 8314. I ask that you continue keep us in your prayers. I thank you for your continued support.

Sincerely,

*Fortunato Scerbo III*

Administrator