



February 3, 2021

Dear Family Member,

I just wanted to give you a quick update for this week. We currently have the remaining two positive residents on fifth floor. As I have shared in the past, we currently are required to COVID test all residents weekly and staff two times weekly. All of our residents were tested Monday and we are expecting their results within the next day or two. We have not had any new positive resident cases in several weeks. We did receive a positive employee who has been furloughed. As of now, we only have two staff members out due to being positive or exposed to someone who is positive.

Another positive fact to note, the infection rate seems to be on the decline and vaccinations continue to be administered. The majority of our residents and staff have received the vaccination. Walgreen's Pharmacy will be back on February 18, 2021 to finish up final doses for residents and staff.

It is very nice to see several of our residents and families enjoying window visits again. I know that is not ideal, but I hope you will consider it as an option to visit your loved one. The shelter that we constructed for the window visits is equipped with lighting and heat for your comfort. To schedule a window visit, you can contact Gail Kieffer at (315) 363-6000 ext. 8313. If you cannot make it out for a window visit, I'd like to remind you that the iPad visits are always available too.

Please feel free to contact me with any questions or concerns. On behalf of all our staff, I thank you for all your support throughout this Pandemic.

Sincerely,

*Fortunato Scerbo III*

Administrator