



July 13, 2020

Dear Family Member,

I would like to make you aware that we received a positive COVID-19 test result for one of our per diem staff members. The staff member who tested positive, had very limited contact with residents and co-workers, and maintained use of all the proper Personal Protective Equipment and exercised good infection control protocol while at the facility. The staff member will not be allowed back to work for a minimum of 14 days and must test negative before being allowed back to the facility. The NY State Department of Health and the Madison County Health Department has been made aware. Our residents continue to be monitored closely for signs and symptoms.

You may already be aware that NY State Department of Health released guidelines for visitation in nursing homes on Friday. The guidelines are extremely restrictive and outline a criteria for facilities to adhere to prior to allowing visitation. It was stated on a call with many other nursing homes this morning, that 95% of the facilities in NY State, do not meet the requirements for allowing visitation. We will continue to advocate for you and our residents to see these requirements loosened a bit to give us, as providers, some flexibility. I am truly sorry the guidelines were not exactly what we were hoping for.

Many families have taken advantage of available video calls and window visits as I previously shared. I encourage you to contact Penny Ostrander at (315) 363-6000 extension 8314 to schedule one. We will only be scheduling window visits Monday through Friday at 9:30am and 1:30pm.

Thank you for your prayers and understanding in this difficult time.

Sincerely,

(Fred) Fortunato Scerbo III

Administrator