



July 31, 2020

Dear Family Member,

As of this time I write to you, Oneida Health Extended Care Facility has not had any new positive cases of COVID-19 employees since my last update and our residents have remained COVID-19 free. As per NY State Department of Health, as long as we remain COVID-19 free for 28 days, we will be able to move forward with our plan to start face-to-face visits once again, beginning August 14, 2020. Please note that if we receive any further positive COVID-19 tests, the 28 day window will start all over again.

Visiting face-to-face with your loved one will be a much different experience as you may have previously experienced. Our Visitor Response Plan is based on the requirements set forth by the NY State Department of Health. I've attached the visitor screening form for your review.

Please review the following plan:

All Visitors must have a scheduled time visit by calling **(315) 361-2016**.

1. Spaces for visits (remain 6 feet apart)
 - a. Patio
 - b. Gazebos
 - c. Central Dining Room
2. Visitors
 - a. Maximum of 2 visitors per resident per visit
 - b. Remain 6 feet apart
 - c. In order to ensure Department of Health Compliance and resident safety, we will limit to a maximum of 10 individuals (including residents) visiting at a time.
 - d. Visitation is **strictly** prohibited in resident rooms or care areas
 - e. Visitation may be limited to 30 minute visits in order to accommodate other residents and families
3. Screening of visitors
 - a. First and last name of the visitor
 - b. Physical (street) address of the visitor
 - c. Daytime and evening telephone number
 - d. Date and time of visit
 - e. Email address
 - f. A notation indicating the individual cleared the screening (both temperature and questions) that does not include any individual temperatures or other individual specific information. (Visitors who do not pass the screen will not be allowed to visit)

