



November 23, 2020

Dear Family Member,

As per New York State and Centers for Medicare & Medicaid Services guidelines, I am writing to you to inform you that someone in our organization tested positive for COVID-19. Although, the test results were received today, the test was administered last Tuesday. This individual has been asymptomatic and the exposure to our residents is very low. As a precautionary means, our physicians have ordered COVID-19 testing for all residents and staff that will begin today and repeat in 3-7 days.

We will continue to conduct the iPad visits and window visits as planned. Please refer to our website at [www.oneidahealth.org](http://www.oneidahealth.org) as see the ECF Communications section to schedule one. It is important for you to visit regularly as all updates will be posted for your reference.

I remain confident in in our facility's infection control practices and use of personal protective equipment to protect our residents and co-workers. I hope that I will not have a need to communicate anything further this week. I will take this opportunity to wish you and your family a Happy Thanksgiving.

Sincerely,

*Fortunato Scerbo III*

Administrator