



November 25, 2020

Dear Family Member,

As per New York State Department of Health guidelines, I am writing to inform you that we have identified a small number of staff and residents in our facility who have tested positive for COVID-19. We are testing all residents and staff who may have been exposed, in addition to the full house testing we conducted this past Monday. The current concern is on our fifth floor. It does not involve our fifth floor ventilator unit.

We have isolated the positive residents and are also monitoring all residents, even if testing negative, for signs and symptoms of COVID. All of our staff are wearing the proper personal protective equipment to prevent the spread of COVID from person to person. As you may know, this virus is difficult to control the spread as many COVID positive individuals have no symptoms yet are capable of spreading the virus.

I want to assure you we are doing everything possible to isolate those who are positive and working with staff on continuing to adhere to adhere to PPE guidelines as well as regular hand washing.

I will continue to update you with any further developments. We would appreciate your prayers throughout this pandemic. I wish you a Happy Thanksgiving Holiday.

Sincerely,

*Fortunato Scerbo III*

Administrator