



October 6, 2020

Dear Family Member,

I wanted to take a few moments and give you and quick update from our Extended Care Facility. To date, we have had no positive residents and we have had no new employee cases. We continue to offer our residents and families three ways to visit, virtually by iPad, window visits and in-person visits. Contact Penny Ostrander at (315) 363-6000 ext. 8314 to schedule a window visit. Contact Gail Keiffer at (315) 363-6000 ext. 8313 to schedule an in-person visit.

As a reminder, the NY State Department of Health requires in-person visitors to verify a negative COVID-19 test within seven days of the visits. I understand that this has been a barrier to many of you and I truly am sorry for the inconvenience. I have enclosed some information from Madison County Department of Health on COVID-19 testing being made available on October 8, 2020 in Morrisville. You may also find testing locations by visiting [www.health.ny.gov](http://www.health.ny.gov) or calling the NYSDOH Corona Virus hotline at 1-888-364-3065.

The staff at the Extended Care Facility are working hard to keep your loved one safe and we thank you for your continued prayers and support. Please do not hesitate to call with any questions.

Sincerely yours,

Fred Scerbo